



Customer Service Representative

Job Location:

Chino Hills, CA 91709

Job Category:

Customer Service Representative

Job Type:

Full-Time

Job Description

Our agency is seeking a full-time Customer Service Representative to assist in managing and servicing our existing clients and to help provide sales assistance to prospective customers. The ideal candidate would be self-driven, coachable, positive attitude and be willing to talk to customers over the phone. We are willing to train the right individual for a long-term career.

Compensation: Salary + Commission \$50,000 and above. Sign In Bonus \$ 500.

Benefits

- Paid Training
- 3 Paid Sick Days
- Paid Holidays
- Medical Benefits
- Annual Incentive Plan

Responsibilities

- Foster strong relationships with our customers to maintain a high level of client retention and product loyalty.
- Treat each customer contact as a cross and up-sell opportunity.
- Handle all incoming service and claim calls from customers.
- Process customer policy change requests.
- Make outbound calls to customers and prospects.

Requirements

- Excellent communication/interpersonal skills.
- Possess a genuine willingness to learn.
- Must have ability to multi-task.
- Property & Casualty license is required or must be willing to get licensed.
- Past insurance industry experience is a plus.

Apply Now

Call our office at (909) 982-3352 or send your resume to hiring@kardaragency.com

About Farmers Insurance - Kardar Agency

The Kardar Agency has been in business for over 15 years due to our commitment of service that we provide to our clients. We represent Farmers Insurance and are a multi-line agency with the ability to offer Auto Insurance, Home Insurance, Life Insurance¹, Business Insurance, and even Workers' Comp Insurance right here in Chino Hills, CA.

[View our Website \(http://www.farmersagent.com/nkardar\)](http://www.farmersagent.com/nkardar)